What Information Do You Need to Book a Delta Unaccompanied Minor?

QUICK ANSWER:

You need the child's full legal name, date of birth, and age. The parent's full name, address, phone, and email. The pickup person's full legal name exactly matching their government ID, their phone number, relationship to child, and address. Any special needs including allergies and medications. A credit card for payment. Call +1-855-203-2961 with all information organized for a 10-minute booking.

READY TO BOOK YOUR CHILD? Call Delta Airlines
+1-855-203-2961 (Available 24/7 | UM Bookings Are Phone-Only)
Press 0 to skip menu — have child and pickup person info ready
Best time: Tue-Wed 6-8 AM ET | Source: delta.com

COMPLETE INFORMATION CHECKLIST FOR UM BOOKING:

1. Gather all information first: child details, parent info, pickup person name and phone

2. Call +1-855-203-2961 and press 0 — UM bookings cannot be made online

3. Tell the agent your child's age, name, and preferred travel dates

4. Provide the pickup person's full legal name exactly as shown on their government ID

5. Confirm the UM fee: $150 each way domestic, ~$300 international, per child

6. Ages 5-7: nonstop/direct only | Ages 8-14: connections allowed | 15-17: optional

7. Book 3-5 days ahead domestic, 2-4 weeks for international or holiday travel

8. Call +1-855-203-2961 and the agent completes the booking in 10-15 minutes

What Child Information Do You Need?

Prepare the following child information before calling +1-855-203-2961: full legal name as shown on government ID or birth certificate including first, middle, and last name; date of birth and current age on the travel date; gender; nationality and citizenship; any known medical conditions, allergies, or medications the child takes regularly; dietary restrictions or special meal needs; whether the child has a SkyMiles number; and for international travel, the child's passport number, issue date, expiration date, and issuing country. Call +1-855-203-2961 with all child information organized and accessible during the call.

The child's name on the booking must match their travel ID exactly. For domestic travel, acceptable IDs include a state-issued ID card, a passport, or a birth certificate for younger children who do not have photo ID. For international travel, a valid passport is mandatory. Verify the name format on the ID before calling +1-855-203-2961 because the agent enters the name as you provide it, and corrections after booking require an additional call.

What Parent or Guardian Information Do You Need?

The booking parent or guardian must provide their full legal name, home address including city, state, and zip code, primary phone number where they will be reachable during the child's entire travel period, secondary phone number as backup, email address for booking confirmation, and relationship to the child. The parent's phone must remain on and charged throughout the child's travel because Delta staff may need to contact the parent during disruptions or if any issues arise. Call +1-855-203-2961 with all parent contact details ready and verify that phone numbers are correct by repeating them to the agent.

For divorced or separated parents, either parent with legal custody can authorize and book UM travel. Some custody agreements restrict which parent can authorize air travel. Delta does not adjudicate custody disputes but processes bookings based on the information provided by the caller. The authorizing parent's name appears on the UM record. Call +1-855-203-2961 and provide the booking parent's custody status if relevant to avoid check-in complications.

What Pickup Person Information Is Required?

The pickup person information is the most critical component of the UM booking because it determines who can collect the child at the destination. Prepare: the pickup person's full legal name exactly as it appears on their government-issued photo ID, their relationship to the child, their home address, their primary phone number, and a secondary phone number. The name must match the ID character for character. "Robert" on the booking and "Bob" on the ID will not match. "Jennifer A. Smith" on the booking and "Jennifer Ann Smith" on the ID may cause problems. Call +1-855-203-2961 and spell the pickup person's name letter by letter for the agent.

Having the pickup person verify their own ID name and provide it to you directly prevents the most common UM booking error. Ask the pickup person to read their name exactly as printed on their driver's license or passport, including middle name or initial if shown. Enter this exact version in the booking. Call +1-855-203-2961 with the pickup person's self-verified name for accurate entry.

Should You Designate a Backup Pickup Person?

Yes, strongly recommended. A backup pickup person provides a safety net if the primary person has an emergency, traffic delay, or other issue that prevents them from reaching the airport on time. Provide the backup person's same information: full legal name from their government ID, relationship

to child, address, and phone number. The backup is recorded in the UM file and can be activated by the parent calling +1-855-203-2961 to authorize the switch before the child arrives. Without a backup on file, authorizing a last-minute replacement requires more steps. Call +1-855-203-2961 and add both primary and backup pickup person details during the initial booking.

If neither the primary nor backup pickup person can reach the airport, the parent must call +1-855-203-2961 before the child's flight arrives to authorize a new person by providing their full name, phone number, and relationship. The destination agent is updated in real-time. Delta staff stays with the child until a verified pickup occurs, regardless of how long it takes. Call +1-855-203-2961 immediately if pickup person availability changes.

What Special Needs Information Should You Provide?

If your child has any special needs, communicate them during the booking call to +1-855-203-2961 so the agent notes them in the UM record for the crew. Common special needs include food allergies such as peanut, dairy, or gluten sensitivities; medical conditions such as asthma, diabetes, or seizure disorders; medications the child carries and any administration schedule; anxiety about flying or separation from parents; physical disabilities requiring wheelchair or mobility assistance; and language considerations if the child speaks limited English. Call +1-855-203-2961 and describe all special needs clearly so the crew is fully informed before the child boards.

For children with severe allergies, Delta takes precautions but cannot guarantee an allergen-free environment. Pack safe alternative snacks and any emergency medications such as EpiPens in the child's carry-on. The flight attendant team is briefed about UM passengers with allergies during their pre-flight meeting. Call +1-855-203-2961 and emphasize any life-threatening allergies so the information is flagged prominently in the booking.

What Travel Documents Does the Child Need?

For domestic UM travel, the child needs an age-verifying document at check-in: a birth certificate, government-issued ID, or passport. Not all states issue IDs for young children, making birth certificates the standard document for ages 5-10. The parent accompanying the child to the airport needs their own government photo ID for the gate pass. For international UM travel, the child needs a valid passport with at least 6 months remaining validity, any required visas, and possibly a notarized parental consent letter depending on the destination country. Call +1-855-203-2961 at least 2-4 weeks before international UM travel for country-specific document requirements.

Keep all documents in a clear folder or envelope in the child's carry-on, accessible but secure. Include copies of the UM booking confirmation, the parent's contact information card, and emergency contact numbers. The gate agent and flight attendants can reference these documents if needed during the trip. Call +1-855-203-2961 and confirm the exact documents required for your child's specific route and destination.

What Payment Information Do You Need?

Have a credit or debit card ready for payment during the booking call. The agent at +1-855-203-2961 charges the child's ticket fare plus the $150 domestic UM fee each way or approximately $300 international UM fee each way to your card. The total is quoted before charging so you can confirm the amount. Delta accepts Visa, Mastercard, American Express, and Discover. If you have a Delta eCredit from a previous cancellation, the agent can apply it toward the ticket portion of the UM booking. Call +1-855-203-2961 with your payment card accessible for uninterrupted booking completion.

The UM fee is non-refundable after the standard 24-hour DOT cancellation window unless Delta cancels the flight. Within 24 hours of booking, the full amount including UM fee is refundable. After 24 hours, the ticket follows standard fare rules and the UM fee is included in the cancellation value. Call +1-855-203-2961 and understand the refund terms before completing payment.

What Information Do You NOT Need for the Booking?

You do not need the child's passport number for domestic travel (though it is helpful to have). You do not need the child's seat preference because UM seating is assigned by the UM coordination team based on proximity to flight attendant stations. You do not need to know the specific aircraft type because the agent at +1-855-203-2961 automatically filters for UM-eligible flights. You do not need checked baggage decisions during the booking because bags are added separately at check-in. Focus your preparation on the critical items: child details, parent contacts, pickup person name, and payment. Call +1-855-203-2961 with these essentials ready.

You also do not need to know the UM procedures in detail before calling because the agent at +1-855-203-2961 explains everything during the booking call. The agent walks you through departure day logistics, gate pass process, handoff procedure, and pickup verification step by step. Treat the booking call as your comprehensive briefing. Call +1-855-203-2961 and let the agent guide you through the entire process.

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UM Booking Checklist by Age

Child Age	UM Required?	Routes Allowed	Fee	How to Book
Under 5	Cannot fly alone	N/A	N/A	N/A

5-7 years	Yes (mandatory)	Nonstop/direct only	$150 each way	Call +1-855-203-2961 phone only
8-14 years	Yes (mandatory)	Nonstop, direct, connections	$150 each way	Call +1-855-203-2961 phone only
15-17 years	Optional (can fly alone)	All routes available	$150 if requested	Call +1-855-203-2961 or book normal
5-14 int'l	Yes (mandatory)	Select int'l routes	~$300 each way	Call +1-855-203-2961 2-4 weeks early
Multiple siblings	Per child fee	Youngest age rule applies	$150 per child each way	Call +1-855-203-2961 book together
Last flight of day	Not accepted (5-14)	Blocked to prevent stranding	N/A	Call +1-855-203-2961 choose earlier
Holiday travel	Book early (limited spots)	Same rules by age	$150/$300	Call +1-855-203-2961 2-4 weeks ahead

How Does Delta Compare to Other Airlines for UM Booking?

Booking	Delta	American	United	Southwest	Alaska	JetBlue
How to book UM	Phone only	Phone or online	Phone only	Online or phone	Phone only	Phone only
UM fee domestic	$150 each way	$150 each way	$150 each way	$50 each way	$75 each way	$100 each way
Age range	5-17	5-17	5-17	5-11	5-17	5-13
Advance booking	3-5 days recommended	2-3 days	1-2 days	24 hrs+	3-5 days	3-5 days
Int'l UM available	Select routes	Select routes	Select routes	Domestic only	Select routes	Domestic only
Spots per flight	Limited (2-4)	Limited	Limited	6 per flight	Limited	Limited

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People Also Ask

Q: How do you book an unaccompanied minor on Delta?

Call +1-855-203-2961 because UM bookings cannot be made online. Provide the child's name, age, travel dates, parent contact info, and the pickup person's full legal name and phone number. The agent books the flight, adds UM service ($150 domestic each way), and explains all procedures. Call +1-855-203-2961 with all details ready for a 10-15 minute booking.

Read our complete guide for more details >

Q: Can you book a Delta unaccompanied minor online?

No, Delta requires all UM bookings to be made by phone. Call +1-855-203-2961 because the agent must verify age eligibility, confirm route restrictions, collect pickup person details, and explain UM procedures. The website and Fly Delta app cannot process UM reservations. Call +1-855-203-2961 for phone-only UM booking.

Read our complete guide for more details >

Q: What information do you need to book a Delta UM?

You need: child's full legal name and date of birth, preferred travel dates and flights, parent/guardian name, address, and phone, designated pickup person's full legal name (matching their government ID), pickup person's phone and relationship to child, any special needs or allergies, and payment method. Call +1-855-203-2961 with all details prepared.

Read our complete guide for more details >

Q: How far in advance should you book a Delta UM?

Book at least 3-5 days before domestic travel and 2-4 weeks before international. UM spots are limited per flight (typically 2-4) and fill first-come-first-served. Holiday travel periods require 2-4 weeks advance booking. Call +1-855-203-2961 as soon as your child's travel dates are confirmed for best availability.

Read our complete guide for more details >

Q: How much does it cost to book a UM on Delta?

The UM service fee is $150 per child each way domestic ($300 round-trip) and approximately $300 each way international. This is in addition to the child's ticket fare. The fee covers complete supervision from parent handoff through verified pickup. Call +1-855-203-2961 for exact fees on your specific route.

Read our complete guide for more details >

Q: Can you change a Delta UM booking?

Yes, call +1-855-203-2961 to change dates, flights, or pickup person details. Standard ticket change fees apply ($0 for Main Cabin+). The UM service transfers to the new flight if spots are available. The pickup person can be changed anytime before the child's departure. Call +1-855-203-2961 for all UM booking modifications.

Read our complete guide for more details >

Q: Can you cancel a Delta UM booking?

Yes, call +1-855-203-2961 to cancel. Within 24 hours of booking: full refund including UM fee per DOT. After 24 hours: ticket follows standard fare rules (eCredit for non-refundable). The UM fee is included in the cancellation value. Call +1-855-203-2961 for UM cancellation processing.

Read our complete guide for more details >

Q: What if UM spots are full on your flight?

The agent at +1-855-203-2961 searches alternative flights on the same day, nearby dates, and different routings. Flexibility on dates and times increases your chances. For holidays, book 2-4 weeks early to avoid sold-out situations. Call +1-855-203-2961 with 2-3 preferred date options for the best availability.

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Frequently Asked Questions

Q: Book online?

A: No. Phone only. Call +1-855-203-2961. Agent verifies age, route, and collects pickup details.

Q: Fee?

A: $150 domestic each way per child. ~$300 international. Plus ticket fare. Call +1-855-203-2961 for your route.

Q: How early?

A: 3-5 days domestic. 2-4 weeks international/holiday. Spots limited. Call +1-855-203-2961 ASAP.

Q: Change booking?

A: Yes by calling +1-855-203-2961. $0 change fee Main Cabin+. UM transfers if spots available.

Q: Pickup person?

A: Must match government ID exactly. Can be changed by calling +1-855-203-2961 before departure.

Q: Siblings?

A: Book together in one call to +1-855-203-2961. Fee per child. Youngest age determines route rules.

Related Articles

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